



Data Protection Officer  
Freedom of Information  
NW Leicestershire District Council  
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LE67 3FJ  
Telephone: 01530 454763

Date: 26 October 2020

### **FREEDOM OF INFORMATION REQUEST 1333**

I write further to your email dated 16 October 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

#### **SECURITY / CYBERSECURITY:**

What SEIM (Security Event and Incident Management) solution is used by your organisation?

*Manage Engine.*

When does your SEIM platform license subscription/contract come up for renewal?

*Yearly renewal.*

If the SEIM (Security Event and Incident Management) solution was purchased via third party please disclose the contracting party's details?

*Phoenix IT solutions.*

Do you outsource your security management to a third party (managed security service provider)? If so can you disclose the name of the managed security service provider.

*N/A*

When does the current service contract from the current SIEM provider end?

*N/A*

When does the current service contract from the current managed security service provider end?

*N/A*

Can you provide the email address of the individual that is responsible for your IT Security?

*Sam Outama, [Sam.outama@nwleicestershire.gov.uk](mailto:Sam.outama@nwleicestershire.gov.uk)*

#### **ICO - breaches:**

How many cyber security breaches has your organisation had over the past 2 yrs?

*0*

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study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer